CLINIQUE DENTAIRE
DENTS
MON
QUARTIER

Appointment Agreement

This agreement explains why it is important to us that every appointment be honoured.

Respecting our team's schedule and the preparation each appointment requires is essential to the quality of care. By booking, you make a commitment to the clinic: it is your responsibility to arrive at the agreed time or to let us know in advance.

We ask that you give us at least 48 business hours notice before your scheduled appointment for any absence.

For every appointment, the entire team prepares: your dentist reviews your file and X-rays and plans your treatment; your receptionist organizes the day in 10-minute blocks to keep your wait to a minimum; your hygienist reviews your file and prepares the room; your assistant sterilizes the instruments and disinfects the treatment room. This preparation represents a cost to the clinic.

When a patient does not show up, the team is left idle and your dentist must still pay the staff. The 1 or 2 hours set aside are reserved exclusively for you! In addition, a spot released in time may allow us to help a patient in pain who calls us in an emergency.

Having read this agreement, I, _____, understand the importance of notifying the Dents Mon Quartier clinic of any absence at least 48 business hours before my scheduled appointment, and I commit to honouring my appointments and my commitments to the clinic.

The Dents Mon Quartier clinic reserves the right to charge my account a fee of $100 for any appointment missed within 48 business hours of its scheduled time.

Patient signature: _____

Date: _____

Thank you for your understanding.

Dr. Joumana Charouk, D.M.D.
General Dentist, Owner